



# 2024 Express Natural Gas Heating and Water Heating Equipment Rebate

For Commercial and Industrial Customers

Valid for commercial and industrial customers ("Customer") of Eversource Gas, Southern Connecticut Gas Company ("SCG"), and The Connecticut Natural Gas Corporation ("CNG"), collectively referred to as "Participating Utilities" or "Utilities", who purchase and install eligible equipment on or after **January 1, 2024 through December 31, 2024. All Rebate requests ("Application") with required documentation must be received no later than February 28, 2025.**



## Completing this form

You can complete this form by hand or using Adobe Acrobat® software on your computer. (Note: Other PDF readers may not work as expected.)

Before filling out the application, please read the Terms and Conditions located on page 5.

All documents listed in the "Required for Rebate Payment" section below are required for rebate processing.

Please note, the rebate amount will not exceed 100% of the total installation cost.




## Form submission

Review each section to ensure accurate information is listed and completed.

Form can be submitted two ways:


 **Via Email:**  
[ExpressNonLightingCT@ri-message.com](mailto:ExpressNonLightingCT@ri-message.com)

 **Via Post:**  
C&I Natural Gas Heating and Water Heating Equipment Rebate Solution  
41 Crossroads Plaza #303  
West Hartford, CT 06117



## Still have questions?

Contact Resource Innovations to discuss your claim:

 800-918-9369

 [ExpressNonLightingCT@ri-message.com](mailto:ExpressNonLightingCT@ri-message.com)

**The Utilities reserve the right to inspect any project at their discretion. For rebates over \$7,500, please call 800-918-9369 or email [ExpressNonLightingCT@ri-message.com](mailto:ExpressNonLightingCT@ri-message.com) to schedule Pre-Approval and Post-Inspection. Customers applying for rebates on Condensing Boilers and Condensing Furnaces must be switching from a Non-Condensing Unit to qualify. Pre-Inspection is required to verify existing equipment. Please call 800-918-9369 or email [ExpressNonLightingCT@ri-message.com](mailto:ExpressNonLightingCT@ri-message.com) to schedule.**

## Required documents

Required for Project Pre-Approval:

- Completed and signed application
- Manufacturer's specification sheet(s)
- Estimated project quote

Required for Rebate Payment:

- Signed application (with any post installation changes)
- Pre-Approval and/or Post-Inspection letters (if required)
- IRS W9 Form (For Payee)
- Installation invoice listing:
  - Contractor name and address
  - Equipment Manufacturer and Model Numbers
  - Installation Date
  - Installation Address
  - Total Install Cost
  - Proof of Payment

Want Your Rebate Faster? Scan the QR code to submit your application online or visit [EnergizeCT.com/nonlighting/apply](https://energizect.com/nonlighting/apply).



# Contact and Payee Information

ACCOUNT HOLDER/CUSTOMER INFORMATION (PLEASE PRINT)			
Company Name:			
Installation Site Address:		City:	State: Zip:
Project Contact First Name:	Project Contact Last Name:	Phone:	Email:
Inspection Contact First Name:	Inspection Contact Last Name:	Phone:	Email:
<b>Inspection Contact information must be filled out with contact who will be available for an inspection. If flagged for inspection, payment will be held until inspection is completed.</b>			
Electric Utility (check one) : Eversource UI <small>Note: Required for ECM Pumps</small>		Electric Billing Account Number:	
Gas Utility (check one): Eversource Connecticut Natural Gas Southern Connecticut Gas		Gas Billing Account Number:	
Facility Type: College/University Grocery/Food Sales Hospital Industrial/Manufacturing K-12 School Lodging Medical Office Multifamily Office Building Parking Garage Police/Fire Station (24hr) Restaurant/Foodservice Retail Warehouse/Storage Other: _____			
Type of Water Heater: Electric Gas-Fired Other: _____		Number of Loads Per Week Per Washer:	
<b>Required if Multifamily selected for Facility Type:</b>			
Heating Area (check one): Multiple Units Common Area		Number of Units in Building:	

CONTRACTOR INFORMATION (CHECK HERE IF SELF-INSTALLED)			
Contractor Name (please print):		Contact Name:	
Mailing Address:		City:	State: Zip:

CONTRACTOR SIGNATURE (IF SELF-INSTALLED, ACCOUNT HOLDER MUST SIGN)		
I certify that all upgrades were done by a CT State licensed individual and in accordance with all local codes and building regulations. All required permits were obtained prior to installation.		
Name (please print):	Signature:	Date:

PAYEE INFORMATION			
Payment will not be made to any third party regardless of arrangements between the customer/account holder and third party. Rebate checks will be mailed to customer/account holder on record. Complete this section only if the payee is different than the account holder / customer information from the previous section.			
Payee Name (please print):			
Mailing Address:		City:	State: Zip:
Form Completed By: Contractor/Distributor/Manufacturer Customer			
Completed by (Name):		Completed by (Phone):	

CUSTOMER SIGNATURE		
By signing this form below, I certify that all of the information described on this Application and all documents provided with this Application are accurate and true and that I have read and understand the TERMS AND CONDITIONS on this form. I agree to a verification by a Utility representative of both the sales transaction and product installation and also allow Utility access to pre- and post-monitor the installation. By signing this Application, I further certify that the qualifying Equipment will be installed for use in the Connecticut address stated. Falsifying any of the above information will void this rebate application and any future rebate applications.		
Name (please print):	Signature:	Date:

**Want to learn more about the measures below?**  
 Visit [EnergizeCT.com/explore-solutions](https://energizect.com/explore-solutions) for details!

\*Pre-approval is required if Multifamily is selected

## New Equipment Information (Rebate amount will not exceed 100% of the total installation cost)

The Utilities reserve the right to inspect any project at their discretion. For rebates over \$7,500, please call 800-918-9369 or email [ExpressNonLightingCT@ri-message.com](mailto:ExpressNonLightingCT@ri-message.com) to schedule Pre-Approval and Post-Inspection.

Customers applying for rebates on Condensing Boilers and Condensing Furnaces must be switching from a Non-Condensing Unit to qualify. Pre-Inspection is required to verify existing equipment. Please call 800-918-9369 or email [ExpressNonLightingCT@ri-message.com](mailto:ExpressNonLightingCT@ri-message.com) to schedule.

EQUIPMENT TYPE	MINIMUM EFFICIENCY	QUALIFICATION	REBATE	REQUIRED SURVEY	DATE INSTALLED	QUANTITY	MBH	MODEL NUMBER	AHRI NUMBER
Storage-Type Domestic Water Heater	Thermal Efficiency $\geq$ 94%	AHRI <sup>3</sup>	\$8/Input MBH	Square Footage					
On-Demand Domestic Water Heater - Residential Sized	Uniform Energy Factor $\geq$ .95 Input < 200,000 BTUh <sup>4</sup>	AHRI	\$5/Input MBH	Square Footage					
On-Demand Domestic Water Heater - Commercial Sized	Thermal Efficiency $\geq$ 94% Input $\geq$ 200,000 BTUh	AHRI	\$5/Input MBH	Square Footage					
Large Domestic Hot Water Boiler <sup>#</sup>	Thermal Efficiency $\geq$ 94% Input $\geq$ 75,000 BTUh	AHRI	\$5/Input MBH	Existing Equipment Non-Condensing Condensing					
Condensing Natural Gas Boilers - Residential Sized <sup>#</sup>	AFUE <sup>1</sup> $\geq$ 95% Input < 300 MBH <sup>2</sup>	AHRI	\$5/Input MBH	Existing Equipment Non-Condensing Condensing					
Condensing Natural Gas Boilers - Commercial Sized <sup>#</sup>	Thermal Efficiency $\geq$ 95% Input $\geq$ 300 and < 2,500 MBH	AHRI	\$5/Input MBH	Existing Equipment Non-Condensing Condensing					
Condensing Natural Gas Furnaces <sup>#</sup>	AFUE $\geq$ 95%	AHRI	\$6/Input MBH	Existing Equipment Non-Condensing Condensing					
Condensing Natural Gas Unit Heaters	Thermal Efficiency $\geq$ 90%	N/A	\$8/Input MBH	N/A					

# Customers must be switching from a Non-Condensing Unit to a Condensing Unit in order to qualify for a rebate. Pre-Inspection is required. Call 800-918-9369 or email [ExpressNonLightingCT@ri-message.com](mailto:ExpressNonLightingCT@ri-message.com) to schedule a Pre-Inspection.

\* Pre-approval is required for projects with quantities greater than 30

\*\* Pre-approval is required for projects with quantities greater than 5

1 AFUE - Annual Fuel Utilization Efficiency

2 MBH - Thousands of BTUs per hour

3 AHRI- Air Conditioning, Heating, and Refrigeration Institute [www.ahridirectory.org](http://www.ahridirectory.org)

4 BTUh - British Thermal Units per hour

5 Energize CT QPL found at [EnergizeCT.com/rebates-incentives/heating-cooling/boiler-circulator-pump](http://EnergizeCT.com/rebates-incentives/heating-cooling/boiler-circulator-pump)

Projects containing larger systems or equipment not listed on this form should go through the custom project pathway. The utilities should be contacted prior to starting the project and prior to any materials being purchased. Call 877-WISE-USE (877-947-3873) to get more information, or email [Eversource.leads@commercial@eversource.com](mailto:Eversource.leads@commercial@eversource.com) or [SCG/CNG.leads@business.save.energy@uinet.com](mailto:SCG/CNG.leads@business.save.energy@uinet.com).

**New Equipment Information** (Rebate amount will not exceed 100% of the total installation cost)

The Utilities reserve the right to inspect any project at their discretion. For rebates over \$7,500, please call 800-918-9369 or email ExpressNonLightingCT@ri-message.com to schedule Pre-Approval and Post-Inspection.

Customers applying for rebates on Condensing Boilers and Condensing Furnaces must be switching from a Non-Condensing Unit to qualify. Pre-Inspection is required to verify existing equipment. Please call 800-918-9369 or email ExpressNonLightingCT@ri-message.com to schedule.

EQUIPMENT TYPE	REQUIREMENTS	QUALIFICATION	REBATE	REQUIRED SURVEY	DATE INSTALLED	QUANTITY	MODEL NUMBER	AHRI NUMBER
Natural Gas Infrared Radiant Heaters ≤ 50,000 BTUh	Low Intensity	N/A	\$500/Unit	N/A				
Natural Gas Infrared Radiant Heaters > 50,000 and ≤ 150,000 BTUh	Low Intensity	N/A	\$550/Unit	N/A				
Natural Gas Infrared Radiant Heaters > 150,000 and ≤ 175,000 BTUh	Low Intensity	N/A	\$650/Unit	N/A				
Natural Gas Infrared Radiant Heaters > 175,000 BTUh	Low Intensity	N/A	\$850/Unit	N/A				
Faucet Aerator*	≤ 1.5 gallons per minute, natural gas water heating	WaterSense	\$8/Unit	N/A				
Low Flow Shower Head*	≤ 2 gallons per minute, natural gas water heating	WaterSense	\$20/Unit	N/A				
Smart Thermostat**	Must be replacing manual thermostat. Must be used to control heating at minimum. Not eligible for rebate when installed on new HVAC equipment	ENERGY STAR	\$85/Unit	N/A				
Boiler/Hot Water Circulator Pumps with ECM	< 1 HP	Energize CT QPL <sup>5</sup>	\$50/Unit	Type of Heating System Hydronic Hot Water				
Boiler/Hot Water Circulator Pumps with ECM	≥ 1 HP	Energize CT QPL	\$100/Unit					

**GRAND TOTAL**

# Terms and Conditions

**Funding Availability:** Participants acknowledge that all funding for rebates under this program is derived from the Energy Efficiency Fund, which is managed, in part, by the Participating Utilities, and funded, in part, by their customers. Neither Participating Utility guarantees the availability of funding for this program and each Participating Utility reserves the right to cancel project funding and withhold incentive payments if the Energy Efficiency Fund becomes unavailable or insufficient. Neither Participating Utility is responsible for any costs or damages incurred by Participants if funding for this program or the Energy Efficiency Fund is reduced or eliminated by any governmental or regulatory body. Furthermore, neither Participating Utility will have energy efficiency funds to pay the incentives in such circumstances.

**Therefore, rebates are subject to funding availability and may change without prior notice.**

## DEFINITIONS:

- **Participating Utilities:** Yankee Gas, DBA Eversource Energy ("Eversource"), Southern Connecticut Gas Company ("SCG"), and The Connecticut Natural Gas Company ("CNG").
- **Customer(s):** Customers with an active commercial natural gas account within Eversource, SCG, or CNG territory in the State of Connecticut.
- **Contractor(s):** Third-party businesses engaged in supporting the installation of Energy Efficiency Measures ("EEMs") and the submission of rebate applications.
- **Participants:** Collectively refers to Customers and Contractors.

**APPLICATION FORM & REQUIRED DOCUMENTATION:** This application must be filled out completely, truthfully, and accurately. The Participants or their authorized representatives must sign, date, and submit this completed application along with the:

- Itemized installation invoice with Contractor Name and Address, Equipment Manufacturer and Model Numbers, Quantities, Installation Date, Date of Purchase, Installation Address, Itemized Cost with separate line items for labor and equipment, and Proof of Payment. Equipment line items must include equipment type, make, model, quantity, itemized cost, and date of purchase.
- IRS W-9 Form (for Customer)
- Pre-Approval and/or Post Inspection Letters (if required)

**ELIGIBILITY:** Rebates are available to Eversource commercial and industrial customers, as well as SCG and CNG customers with a commercial rate code on their natural gas service. Eligible equipment and products must be installed within the service territory of the Participating Utility. Additionally, residential customers may apply for rebates for common areas of multi-family housing. Eversource multi-family customers must have a commercial revenue code on their account to qualify for rebates. Please note that Eversource and UI reserve the right to exclude any third party from participation in the program at any time.

**INSPECTIONS & PRE-APPROVAL:** The Participating Utilities reserve the right to inspect Customer facilities irrespective of the requested rebate amount. Rebates exceeding \$7,500 require written pre-approval from the utility before the removal of existing equipment and installation of new equipment. The Participating Utilities reserve the right to adjust the incentive amount. Failure to obtain pre-approval may result in the applicant receiving a lower rebate amount. The Participating Utilities reserve the right

to request a member of the Customer or Contractor team to be present on-site or available via phone during the inspection to assist and verify proof of installation. If a Participating Utility requests a pre-inspection, it is the responsibility of the Participants to coordinate with the program team to schedule an appointment. Similarly, if a Participating Utility requests a post-inspection, the Participants must inform the program team once the installation is complete and schedule an appointment. For inquiries regarding the status of your pre-approval or to schedule an inspection, please reach out to the program team at **1-800-918-9369** or via email at **ExpressNonLightingCT@ri-message.com**.

**REBATE OFFER:** Rebate offer is available for qualifying equipment and products that are purchased and installed between **January 1st, 2024 and December 31st, 2024**. Rebate levels will be confirmed upon receipt of application and all required documents. Rebate amount will not exceed 100% of the total installation cost. See attached eligibility sheet for qualifying equipment specifications. The Participating Utility reserves the right to cap rebate amounts. Contact the Participating Utility representative for details.

**VERIFICATION OF TRANSACTIONS:** The Participating Utilities reserve the right to verify invoicing and sales transactions.

**REBATE PROCESSING AND PAYMENT:** Please allow at least 30 days for payment processing. Additional time may be required for more complex projects or those suspected of non-compliance. Regardless of arrangements between the Customer and Contractor, payments will not be made to any third party. Rebate checks will be mailed to the Customer on record.

**ENDORSEMENT:** The Participating Utilities do not endorse any manufacturer, product, or system design in promoting this Program.

**TAX LIABILITY:** The Participating Utility will not be responsible for any tax liability that may be imposed on the Customer because of the payment of rebates. All Customers must supply their Federal Tax Identification Number or Social Security Number (IRS W9 Form) as part of this Application to receive a rebate.

**WARRANTY:** The Participating Utility makes no warranties or representation of any kind, whether statutory, expressed, or implied, including, without limitations, warranties of merchantability or fitness for particular purpose regarding the system or services provided by a manufacturer or vendor. Contact the Contractor for details regarding system performance of the EEMs. The Participating Utility does not guarantee that the listed EEMs will result in energy and/or cost savings.

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## Terms and Conditions (Cont.)

**Funding Availability:** Participants acknowledge that all funding for rebates under this program is derived from the Energy Efficiency Fund, which is managed, in part, by the Participating Utilities, and funded, in part, by their customers. Neither Participating Utility guarantees the availability of funding for this program and each Participating Utility reserves the right to cancel project funding and withhold incentive payments if the Energy Efficiency Fund becomes unavailable or insufficient. Neither Participating Utility is responsible for any costs or damages incurred by Participants if funding for this program or the Energy Efficiency Fund is reduced or eliminated by any governmental or regulatory body. Furthermore, neither Participating Utility will have energy efficiency funds to pay the incentives in such circumstances.

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**LIMITATIONS OF LIABILITY:** The liability of the Participating Utility is limited to paying the rebate specified. The Participating Utility is not liable for any damages arising out of or resulting from participation in this rebate offer. Such damages include, but are not limited to, loss of profits, loss of revenues, failure to realize expected savings, loss of data, loss of business opportunity, or similar losses of any kind. Additionally, the Participating Utility shall not be liable for any indirect, incidental, punitive, special, or consequential damages, or for any damages in total connected with or resulting from participation in this program.

**ENERGY EFFICIENCY MEASURES (EEMS):** To be eligible for an incentive, the Participant must install the EEMs specified in the application and corresponding offer letter. Only EEMs specified within the offer letter are eligible for incentives. The Participant is not obligated to install any of the EEMs referenced in the offer letter. However, the incentive(s) offered in the offer letter will be forfeited for EEMs that are not installed.

**PROJECT EVALUATION:** The Participating Utilities reserve the right, at the expense of the Energy Efficiency Fund (and not the Customer), to conduct a confidential project evaluation within five years of incentive payment. This evaluation will occur under actual operating conditions to determine the actual energy savings. The Customer is required to provide site access and necessary information to facilitate this evaluation. Customers consent to the project evaluation when they apply for the rebate.

**DISPUTE RESOLUTION AND CONFIDENTIALITY:** In the event of any dispute arising from or relating to this rebate program, including but not limited to disagreements between Participants and the Participating Utilities regarding appropriate incentive amounts, application rejection, and participant probation, suspension, or expulsion, the following dispute resolution process shall be followed:

- **Mediation:** The parties involved shall first attempt to resolve the dispute through mediation.
- **Arbitration:** Should mediation fail to resolve the dispute within 45 days after the appointment of a mediator, the dispute shall be finally resolved through confidential, final, and binding arbitration. The arbitration shall be conducted in accordance with the CPR Institute for Dispute Resolution Rules for Non-Administered Arbitration, with a sole arbitrator selected from the CPR Panels of Distinguished Neutrals. The arbitration proceedings shall be governed by the Federal Arbitration Act, 9 U.S.C. §§ 1-16. The place of arbitration shall be Hartford, Connecticut.

- **Confidentiality Clause:** The Participating Utilities respect the rights of Customers and Contractors to express their opinions and concerns but are ultimately responsible for maintaining the integrity and reputation of this rebate program. To strike a balance between these interests, the Participating Utilities may include confidentiality clauses in agreements or contracts. These clauses may restrict the disclosure of sensitive information related to the program's operations, proprietary information, or trade secrets. By agreeing to participate in the program, Contractors and Customers acknowledge and agree to abide by any such confidentiality provisions.
- **Time Limitation:** Any arbitration proceedings must be commenced within two years of the conduct or action giving rise to the dispute.
- **Enforcement:** The judgment upon the award rendered by the arbitrator may be entered by any court having jurisdiction thereof.

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